

OUR FINANCIAL POLICY

BILLING YOUR MEDICAL INSURANCE:

Our office participates with most major insurance plans. We will submit a **MEDICAL** claim to your medical insurance company. We do not bill or participate with any **VISION** plans. You may submit a claim to your vision insurance company to seek reimbursement for any routine services denied by your medical insurance company.

REFRACTIVE SERVICES:

A refractive examination is not a covered service by most medical insurance companies, including Medicare. A refraction is the process of determining if there is a need for corrective eyeglasses. It is an essential part of many eye exams and necessary to write a prescription for glasses. Our office charges a \$35 refraction fee if your medical insurance does not cover the refraction and you receive a prescription for glasses. This will be collected at the time of service in addition to your copay, coinsurance and/or deductible. There will be an additional charge of \$35 for prescription re-checks after 90 days. There is also a separate charge for contact lens fittings and those fees vary based on your individual needs. Please ask one of our secretaries if you have questions about the associated fees for contact lens prescriptions.

PAYMENT AT THE TIME OF SERVICE IS REQUIRED:

In accordance with your insurance contract, you must be prepared to pay your copay at each visit. If you do not pay your copayment at the time of the visit, you will be charged an additional \$25 service fee. If your insurance plan has a deductible that has not been met, we require a \$100 deductible deposit at the time of service. We appreciate payment in full for any outstanding balances. Any checks that do not clear the bank will be subject to a \$30 returned check fee. We accept cash, checks, all major credit cards and Care Credit. For patients without insurance, payment for your visit is due when you check-in. Any additional testing or services performed during the visit will be collected upon check-out. For all services rendered to minor/dependent patients, the adult accompanying the patient will be responsible for payment.

MISSED APPOINTMENTS:

It is important that you keep your scheduled follow-up appointments. Failure to do so will result in a \$40 missed appointment fee for not calling our office at least 24 hours in advance to reschedule. Any patient who cancels a scheduled surgery without giving 2 business days notice will be charged a cancellation fee of \$250. Legitimate emergencies will be taken into consideration.

KNOW YOUR INSURANCE PLAN:

It is the patient's/parent's/guardian's responsibility to be familiar with the benefits of your insurance plan including copays, coinsurance, deductibles and referral requirements. Bring all of your current insurance cards to all visits in addition to your photo ID. Provide our office with current information including your full address and phone numbers. If you have a managed care plan that requires a referral to see a specialist, you must obtain a referral in order for your visit in our office to be covered under your medical insurance. If your insurance requires a referral and you do not have one, you can still be seen however you will be asked to pay for the visit prior to your examination.

I have read and understand the above financial policy.	
Signed	Date

If you have any questions on our financial policy, one of our staff members will be glad to assist.



Information Regarding Dilating Eye Drops:

Dilating drops are used to dilate or enlarge the pupil of the eye to allow the ophthalmologist to get a better view of the inside of your eye. Dilating drops frequently blur vision for a length of time which varies from person to person and may make bright lights bothersome. It is not possible for your ophthalmologist to predict how much your vision will be affected. Because driving may be difficult immediately after an examination, it's best if you **make arrangements not to drive yourself.** Adverse reaction, such as acute-angle closure glaucoma, may be triggered from dilating drops. This is extremely rare and treatable with immediate medical attention.

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I have read and understand the above informat	ion regarding dilating eye drops.	
Signed	Date	